



## **Return Policy**

- Refunds, Returns, and RMA's will not be issued on opened items unless the item is defective and returned within 15 days of purchase date. After 15 days customer will need to utilize the manufacturer return policy.
- All Refunds and Returned items are subject to a 30% restocking fee, with exception of defective items.
- Refunds, Returns, and RMA's must have original receipt.
- Refunds, Returns, and RMA's are not accepted after 15 days from purchase date.
- Items which appear to be damaged, even if unopened, are not eligible for Return or Refund.
- All software sales are final, no refunds or returns. If software disc is unreadable SmartSystems will solve the issue.