



Hold Harmless Agreement

The client agrees to allow SmartSystems, its employees, affiliates, technicians, and/or other personnel to examine the clients' equipment.

SmartSystems is in no way responsible for the damage of equipment or loss of data due to, but not limited to, "acts of god" (force majeure), i.e., power surges, lightning strikes, water damage, etc.

SmartSystems is not responsible for the loss of data, or damage of equipment, that may occur in the process of trying to fix a device or save data from a device.

SmartSystems will not be held responsible for devices voluntarily withdrawn by the client before SmartSystems has been allowed to ensure the device has been fixed under SmartSystems specifications and quality control check system.

SmartSystems will make every possible attempt to back-up the data on the devices that are brought to us, but we cannot guarantee data recovery.